

11th October 2010

Abertay Interiors Ltd
Unit 2
63 Brown Street
DUNDEE
DD1 5AQ

Dear Eddie, Bob & Everyone at Abertay Interiors,

Many thanks to you all for the exceptional work carried out on our bathroom. From the moment we walked into the Sales Area and met Bob, we knew we were in good hands. Within just a matter of days we had been measured up, given a layout, chosen our sanitary fittings, furniture etc. and had a start date for the works - all with Bob's help and guidance.

Our bathroom today is absolutely gorgeous (I keep catching myself looking in at it and smiling!).

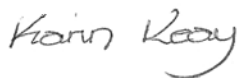
On the first day of the works I have to confess that I was dreading the mess of dust and debris from getting our old bathroom ripped out - but to my delight there was none! I was very impressed, and that set the tone for the whole project.

All the fixtures and fittings have been installed to a very high standard, and the finishes are exceptional. Everyone who has visited has commented on the quality of the workmanship involved with our bathroom - we couldn't recommend you highly enough, but the quality of our entire bathroom speaks for itself.

Even when there were minor issues (through no fault of yours, i.e. faulty batch of floor tiles), we were not worried in the slightest - you kept us informed, and Eddie seemed more disappointed about it than we were (we knew that we were in safe hands, and that you would do everything to make sure that it would be 100% - which of course it was).

Thanks once again!

Yours sincerely,



Mr. & Mrs. B. H. Keay